



**LOCAL COMMITTEE REPORT TO THE EXECUTIVE
VEHICLE CROSSOVERS**

**SURREY COUNTY COUNCIL'S LOCAL COMMITTEE
(MOLE VALLEY)**

22ND NOVEMBER 2006

KEY ISSUE

To note the response of Surrey County Council's Committee to a report from the Local Committee (Epsom and Ewell) on vehicle crossovers.

SUMMARY

At the meeting of the Local Committee (Mole Valley) on 25th September, a member question was presented regarding the backlog in dealing with vehicle crossover applications in the eastern area.

Discussions have also taken place at other Local Committee meetings on this matter, and as a result a paper was presented to the County Council's executive. This is attached as **Annex A**.

The Executive committee's response is attached as **Annex B** for information.

OFFICER RECOMMENDATIONS

The Local Committee is asked to:

- (i) Note the response from the County Council's executive committee on vehicle crossovers.

Report by: Geoff Wallace, Local Transportation Manager

LEAD OFFICER: Gavin Handford, Local Committee and Partnership Officer

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LOCAL COMMITTEE IN EPSOM & EWELL

Item under consideration: VEHICLE CROSSOVERS

Date Considered: 9 October 2006

1. At its meeting on 9 October 2006 the Committee considered a report on the present situation in respect of processing applications for vehicle crossovers, following complaints from Members and the public at the length of time currently being taken to process applications for vehicle crossovers in East Surrey. The report is attached at Annex 1 for information.
2. The Committee noted the report and agreed the following recommendation to the Executive:

There is a considerable and unacceptable backlog in the Eastern Area in dealing with applications for Crossovers. At the present level of staff resources officers have advised us that this backlog will increase in the foreseeable future.

The Members of the Local Committee in Epsom & Ewell, both County and Borough, therefore urge the Executive to increase the number of staff dealing with Crossovers in order to overcome this problem and to restore public confidence in the County Transportation Department. It is emphasised that this increase in staff should not be found from transferring staff from other duties.

**Jean Smith
Chairman**

EXTRACT OF MINUTES OF THE EXECUTIVE MEETING HELD ON 24TH OCTOBER 2006

241/06 REPORTS FROM SELECT COMMITTEES, LOCAL COMMITTEES AND ANY OTHER COMMITTEES OF THE COUNCIL (Item 5)

(a) VEHICLE CROSSOVERS

The Executive Member for Transport tabled a response to the report of the Epsom and Ewell Local Committee.

The Chairman of the Epsom and Ewell Local Committee, Mrs Jean Smith, was invited to address the Executive to present her Committee's report. She welcomed the provision of additional business support posts in each Transportation Service Area Office, as set out in the Executive's response, and hoped that this would help clear the backlog of applications for vehicle crossovers. She also welcomed the widening of choice for local people in the way the service is provided. The Executive Member for Transport hoped that the measures would in time see the Highways service at least return to, and possibly exceed, its previous level of performance.

RESOLVED:

That the response set out in Appendix 1 to these minutes be agreed.

APPENDIX 1 - EXECUTIVE RESPONSE TO EPSOM AND EWELL LOCAL COMMITTEE

VEHICLE CROSSOVERS

The high levels of workload in the Transportation Service Area Offices are well recognised and the Leader of the Council has recently authorised four additional business support posts in each office to deal with a variety of administrative issues including crossovers.

In addition, the way in which vehicle crossovers are managed is under consideration as part of the overall review of the Highways Contract, ShiP. This will include looking into more choice for local people in the way the service is provided.

I advise checking the website which provides full information on how to apply for a crossover. We will endeavour to supplement this by providing a breakdown of process in constructing crossovers and other information that might be useful.

**Helyn Clack
Executive Member for Transport
24 October 2006**